



# **CCS Retail Systems**

*"Your Bridge With Technology"*

**\* Celebrating Over 37 Years in Business**

- **Solutions Provider and Systems Integrator**
- **Specializing in Retail and Distribution**
- **Windows, UNIX, Linux Platforms**
- **Internet Applications and Support**
- **Authorized Training**
- **Technical Support**

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## Retail Systems and Distribution Systems

CCS Retail Systems, Inc. is a computer systems integrator and software services firm with over 80 years of aggregate, practical experience in computer technology and business applications. We work equally well with new or experienced computer users to develop the systems our clients need.

CCS is a unique resource in several important ways. Our personnel have the ideal combination of experience in business operations, consulting, programming, training and technical support. We can ensure our clients complete and expedient treatment of all planning, development, operations, and support issues.

We have developed a base of over 2,000 users in the past 37 plus years. Our clients include Retailers, Distributors, Service Providers, and many other organizations. Many of these companies have been with us for several years. We have helped them with their growth by providing the appropriate computer systems at each step.

*We look forward to helping your company with the application of computer systems technology to your business needs.*

### **Our computer application focus includes:**

- ◆ NCR Counterpoint SQL and V7 for all sizes of Retailers and Distributors.
- ◆ RTM Service Point Service Management Systems.
- ◆ Passport Business Systems for Accounting, Distribution and Manufacturing.
- ◆ Silver Essentials POS Cloud-Based Solution for Small Retailer Locations.

NCR products can be configured as a complete solution for all front-office and back-office systems in your company. NCR includes releases for all popular Intel platforms running on Windows, Linux, and UNIX.

### **All of our software systems have support for:**

- ◆ Local and remote network-connected wired/wireless systems.
- ◆ Simple and complex multi-location configurations.
- ◆ Online configurations and overnight polling.
- ◆ Integrated ecommerce sites and interfaces.
- ◆ High speed Internet Credit Card Authorization
- ◆ Email Marketing.
- ◆ Mobile Computing.
- ◆ SmartAlerts® Operations Monitoring.

## Certified Technical Support

CCS offers support on all of the products we sell.

We have the development tools for many of our software products. CCS has created enhancements for many of our customers. We can provide custom solutions for most software environments.

	<p><b>NCR V7 Software:</b> Legacy Counterpoint Version 7 for Windows, Linux, and UNIX, LAN and WAN topologies. Remote online configurations and multi-site overnight polling configurations.</p>
	<p><b>NCR Counterpoint Software:</b> Counterpoint SQL for Windows Servers and Desktops. Remote online configurations, multi-site Replication configurations. CP Mobile (Remote Access), Secure Pay, Customer Connect Email Marketing, and Smart Alerts Operations Monitoring.</p>
	<p><b>NCR SILVER Essentials POS:</b> Cloud-based Entry-level Retail Solutions for small retail locations. NCR Silver is a complete POS system that can improve customer retention, manage your business, and help you grow. NCR Silver apps work on Apple iOS 8.0 mobile devices, Apple iOS 9.0 mobile devices, and the NCR Silver Quantum.</p>
	<p><b>Service Point and Focus Service Management Software:</b> Work Orders, Scheduling, Dispatching, Contracts, PMs, Reporting, and related functions.</p>
	<p><b>Passport Software:</b> Accounting for Receivables, Payables, General Ledger, Payroll, Check Reconciliation, Inventory, Sales Order Processing, Purchasing, and related functions and reports. Comprehensive Manufacturing Systems.</p>
	<p><b>CashPoint:</b> Passport Backoffice Accounting Solution for Counterpoint SQL: Accounts Payable, General Ledger, Check Reconciliation, and Optional Payroll.</p>
	<p><b>Hardware Products:</b> HP Servers, Server Peripherals, Desktop Computers, Radiant Retail Devices, NCR Retail Devices, Printers, Communication Products, and many other related products.</p>
	<p><b>Microsoft Operating Software:</b> Server and Desktop versions: Windows Server 2008, 2012, 2016, and Windows 7, Windows 10 systems.</p>
	<p><b>Linux Builds and SCO Operating Software:</b> Gentoo, RedHat, Suse, and most other builds. OpenServer 5, OpenServer 6, UnixWare 7, Virtualization and other SCO Applications and Environments.</p>

## Authorized Education

CCS offers classroom and webinar instruction on many of the products we sell.

Our instructors have over ten years of experience educating our customers on our products.

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### **NCR Counterpoint SQL (CPSQL) Software:**

Counterpoint SQL and CP Mobile for Windows  
Secure Pay (Internet Credit Card Authorization)  
Service Point Service Manager  
Customer Connect Email Marketing

### **NCR Counterpoint (CPV7) Software:**

Counterpoint V7 for Windows, UNIX, Linux, and Novell  
Focus Service Manager Enhancement  
Payroll Enhancement  
Customer Connect Email Marketing

### **RTM Service Management Systems:**

Focus for UNIX, Linux, and Windows Counterpoint v7  
Service Point for Counterpoint SQL

### **Passport Business Software:**

Financial Accounting Modules  
Managerial Accounting Modules  
Manufacturing Systems

### **SCO UNIX and Linux Builds:**

UNIX OpenServer 5 and OpenServer 6  
UnixWare 7  
Most Linux Brands and Builds

## CCS Support Pack: Prepaid Services Rates

### REQUIREMENTS:

Internet or Modem link to Server supporting remote connections. Service fee paid in advance of services rendered. Approval by product line.

### ENTITLEMENT:

Remote Link, Verbal, Depot, On-site services. A travel charge may be added. ***Extended hours and 24 x 7 contracts are available.***

### PRODUCTS COVERED:

#### **O/S:**

Microsoft Servers and Desktops, SCO UNIX Servers, Linux Servers, and others.

#### **H/W:**

Servers: HP, Most Other Brands, and Quality Clone Systems.

Peripherals: Most Retail Devices, Most Standard Devices.

LAN/WAN: Cisco, Multi-tech, HP, most other wired/wireless.

#### **S/W:**

NCR Counterpoint V7, Counterpoint SQL, and Silver Essentials POS

Passport Business Systems

RTM Focus and Service Point Systems

E-Commerce Systems.

Web Servers and Email Servers.

Others - by agreement.

### SERVICE RATES:

DESCRIPTION	RATE/HR*	COST**
2-hr Support Pack	Call	Call
10-hr Support Pack	Call	Call

\* **Support Packs MUST be Prepaid.**

MINIMUMS	SERVICE TYPE
15 Minutes	Remote Link or Verbal
1 Hour	Depot (in-shop) Service
2 Hours	On-Site Service

\*\* **Major credit cards accepted**

**Ask us about our *extended hours of service and 24 by 7 overage contracts.***



# CCS Retail Systems

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